

Who we are

Age UK South Gloucestershire is a local, independent charity providing services to support older people. These include information and advice on a wide range of later life issues, welfare benefits, will writing, Activity Day Clubs and befriending, together with a variety of goods and services designed for the over 50s.

Avon & Bristol Law Centre improves people's lives through securing their rights in employment, housing, access to health & social care, discrimination, mental health, benefits and immigration.

Citizens Advice South Gloucestershire provides free, confidential and impartial advice. Our goal is to help everyone find a way forward, whatever problem they face. People come to us with all sorts of issues such as money, benefit, housing, family or employment problems.

North Bristol Advice Centre has been providing free and independent advice and support to the communities of South Gloucestershire and North Bristol for 30 years. We specialise in welfare benefits and debt advice, helping people make positive changes to their lives and communities.

Talking Money is an independent charity dedicated to improving lives by tackling financial problems. We have been providing free, high quality advice and support to people in financial hardship for over 25 years.



www.ageuksouthglos.org.uk
01454 411707



www.ablc.org.uk
01179 248 662



www.citizensadvice.org.uk
03444 111 444
(local rate; calls included in free minutes)



www.northbristoladvice.org.uk
0117 951 5751



advice, support & information
www.talkingmoney.org.uk
0800 121 4511

Funded by



South Gloucestershire Advice Services

Free,
independent
advice and support
across South
Gloucestershire

Find out what's
on near you

About us

South Gloucestershire Advice Services is a group of advice providers who can help with information and advice on life's most common problems – and some of the more unusual ones too.

Some of our partners deal mostly with welfare benefits and debt while others can give advice across a much wider field, or for a specific group of people.

Between us all, there's an advice session somewhere in South Gloucestershire every weekday, and you can also get advice by phone, email, and some partners offer webchat.

You can either choose the advice session nearest to you, or go to one offered by an organisation that specialises in your problem. If you think a different agency would be better placed to help you, just ask and we'll get in touch with them for you.

South Gloucestershire Council has funded this service as part of its strategy to build safer and more cohesive communities and to reduce financial exclusion. All our advice is free, independent and impartial.

Advice drop-in session times and venues

	Monday	Tuesday	Wednesday	Thursday	Friday
Citizens Advice South Glos	11:00-14:00 Cadbury Heath Juice Project BS30 8EL	10:00 – 15:00 Kennedy Way, Yate, BS37 4DQ	10:00 – 12:00 Jubilee Centre, Bradley Stoke BS32 8HL (Bradley Stoke residents only)	09:30 – 12:30 96 High St, Staple Hill BS16 5HF	10:00 – 13:00 Kennedy Way, Yate, BS37 4DQ
	16.30-18.30 Kennedy Way, Yate, BS37 4DQ	10:00-13:00 35 High Street, Thornbury BS35 2AR		10:00-13:00 35 High Street Thornbury BS35 2AR	10:00-13:00 96 High St Staple Hill BS16 5HF
North Bristol Advice Centre		10:00-12:00 Patchway One Stop Shop BS34 5PE	09:30-12:00 Kingswood One Stop Shop BS15 9TR		
		14:00-16:30 Filton Library BS34 7BR (Debt only)			
Talking Money (formerly Bristol Debt Advice Centre)				09:30-12:30 Kingswood One Stop Shop BS15 9TR	
				14:00-16:00 Yate One Stop Shop BS37 4DQ	
Avon & Bristol Law Centre	Telephone and email advice every day, 9:00-16:30				
Age UK South Glos	Welfare benefits home visits for over 50s housebound people unable to attend other sessions (subject to availability)				